



### Alexander Ilg

Principal SAP UX & Mobility Expert

Alexander first came in contact with mobile software in 1997 while implementing his first mobile solution for Daimler.

Since 2002, Alexander is working with SAP's mobile software. He was involved in numerous mobile projects and helped to develop the standard SAP solutions SAP NetWeaver Mobile and SAP Mobile Asset Management. His main focus is on the usability of software. In 2006, Alexander founded msc mobile where he worked as managing director and principal mobile and UX consultant.

Business Process Optimization	••••	UX Design	••••
SAP PM/CS	••••	SAP MobiLink	••••
SAP Mobility	••••	SAP Mobile Platform	••••
Project Management	••••	SAP IS-U	••••
Java/J2EE	••••	SAP UI5, HTML5, JavaScript, CSS	••••
SAP Web Service, RFC, JCo	••••	Microsoft Office	••••
Jira Ticketing, Confluence, BitBucket, GIT	••••	German (Mother Tounge)	••••

#### **Projects**

## 01/2020 - 09/2020 Design of an SAP UI5 based desktop app for SAP PM/CS (SAM Smart UI)

Role UX Design, Product Manager, Project Manager, Quality Management

Customer msc mobile Industry Software Vendor Location Augsburg, Germany

Technologies and SAP PM/CS, SAP UI5, ABAP, Workshops, UX Research, Benutzer-Interviews, Balsamiq Mockups,

Solutions Jira, Confluence, Scrum, GIT

# 11/2018 – 12/2019 Implementation of SAM Smart Asset Management in the US on iPhones with customer specific enhancements

Role UX Design, SAP Mobility Consultant, Project Management

**Customer** Clariant Oil and Mining Services

Industry Chemical, Oil and Gas Location Houston, Texas, USA

Technologies and SAM, SAP PM/CS, SAP MobiLink, SAP UI5, Apache Cordova, iOS, Java, J2EE, UI/UX Design,

Solutions Mockups, Workshops, Benutzer-Interviews, Scrum, Jira, Confluence, GIT

### 08/2018 - 12/2018 Specify, design and document a mobile offline solution for SAP IS-U (SAM for Utilities)

Role UX Design, Product Manager, Project Manager, Quality Management

Customer msc mobile

**Industry** Software Vendor **Location** Augsburg, Germany

Technologies and SAP PM/CS, SAP MobiLink, SAP UltraLite, SAP UI5, Apache Cordova, Android, iOS, Java, J2EE,

Solutions Windows 10, UI/UX-Design, Workshops, Jira, Confluence, Git, Scrum



01/2018 – 10/2018 Implementation of SAM Smart Asset Management in Dubai on Android tablets with customer specific enhancements

Role UX Design, SAP Mobility Consultant, Project Management

Customer DEWA Industry Utility Location Dubai, UAE

Technologies and SAM, SAP PM/CS, SAP IS-U SAP MobiLink, SAP UI5, Apache Cordova, Android, Java, J2EE,

Solutions Mockups, Workshops, End User and Admin trainings

07/2017 – 08/2017 Implementation of SAM Smart Asset Managment on iPad with customer specific

enhancements and checklists

Role SAP Mobility Consultant

Customer Pollmeier

Industry

**Location** Creuzburg, Germany

Technologies and SAM, SAP PM, SAP MobiLink, SAP UI5, Apache Cordova, iOS, Java, J2EE, Balsamiq Mockups

Solutions

09/2016 – 11/2018 Specify, design and document a mobile offline solution for SAP PM/CS (SAM Smart Asset Management)

Role UX Design, Product Manager, Project Manager, Quality Management

Customer msc mobile
Industry Software Vendor
Location Augsburg, Germany

Technologies and SAP PM/CS, SAP MobiLink, SAP UltraLite, SAP UI5, Apache Cordova, Android, iOS, Java, J2EE,

Solutions Windows 10, UI/UX-Design, Workshops, Jira, Confluence, Git, Scrum

2015 Support with the development of multiple Fiori apps for SAP Travel Management

Role SAP Mobility Consultant

Customer SAP Labs France Industry Software Vendor Location Nizza, Frankreich

Technologies and SAP Travel Management, Fiori, SAP UI5, NetWeaver Gateway, ABAP

Solutions

2015 Technical concept for a mobile offline app against SAP CRM

Role UX Design, SAP Mobility Consultant, Project Management

Customer Wirtgen

Industry

Location Windhagen, Germany

Technologies and SAP CRM Service, SAP MobiLink, SAP Web Services, Java, SAP JCo, Tomcat, Git, Workshops,

**Solutions** Training, Mockups

2015 Implementation of the SAP Service Manager for SAP CRM

Role SAP Mobility Consultant, Project Manager

Customer Swisslog Industry Robotics Location Redditch, UK

Technologies and SAP CRM Service, SAP Mobile Platform, SAP Service Manager, Syclo, Workshops, UX Design,

Solutions Scrum



2014 Design of a solution to minimize risks for business travelers

Role UX Design, Product Manager

Customer Sapere Aude Industry Software Vendor Location Augsburg, Germany

Technologies and SAP Travel Management, SAP Cloud Platform, SAP HANA, Java, J2EE, UI/UX Design, Git, Jira,

Solutions Confluence, Scrum

2013 UI/UX Design of a mobile offline solution for SAP SD/MM

Role UX Design, SAP Mobility Consultant

Customer Zedach Industry Roofer

Location Hamm, Germany

Technologies and SAP Mobile Platform, SAP SD/MM, Apache Cordova, JQuery, Workshops, UX Design, Balsamiq

Solutions Mockups

2013 Design and development of a custom mobile offline app connected to SAP SD, MM and to Zfunctionality

Role UX Design, SAP Mobility Consultant, Projekt Manager, Solution Architect

Customer GEA Farm Technologies Industry Milking Equipment Location Bönen, Germany

Technologies and SAP ERP, SAP SD, SAP MM, SAP MobiLink, SAP UltraLite, Apache Cordova, JQuery, html, css,

Solutions JavaScript, Java, J2EE, UX Design, Balsamiq Mockups, Workshops, Training, Scrum, Git, Jira,

Confluence

2012 UI/UX Design and development of a mobile offline solution for SAP SD/MM

Role SAP Mobility Consultant, Project Manager

**Customer** Simba Dickie Group

**Industry** Toys

Location Fürth, Germany

Technologies and Sybase Unwired Platform, SAP SD/MM, Windows 7, C#, Workshops, UX Design, Mockups

Solutions

2012 UI/UX design of platform independent mobile and desktop solution for SAP E-Recruitment

Role UX Design
Customer KWP

Industry Software Vendor Location Heilbronn, Germany

Technologies and SAP E-Recruitment, JQuery, ABAP OO, Workshops, Balsamiq Mockups, Scrum, Git

Solutions

2012 Implementation of SAP Retail Execution and SAP Afaria

Role SAP Mobility Consultant

Customer Werner & Merz Industry Consumer Products Location Mainz, Germany

Technologies and SAP CRM, SAP Retail Execution, SAP Mobile Platform, SAP Afaria, Training

Solutions



2012 Implementation of SAP EAM Work Order to bring offline support to SAP PM

Role UX Design, SAP Mobility Consultant, Project Manager

Customer EVL Industry Utility

Location Leverkusen, Germany

Technologies and SAP PM, SAP Mobile Platform, SAP EAM Work Order, Workshops, UX Design, Mockups, Scrum

Solutions

2012 Implementation of multiple custom mobile applications connected to SAP

Role SAP Mobility Consultant

**Customer** BSH

**Industry** Household Applience **Location** Munich, Germany

Technologies and SAP ERP, SAP Mobile Platform, Workshops, Training

Solutions

2011 Implementation of a custom mobile offline solution based on SAP NetWeaver Mobile, connecting to SAP IS-U

Role SAP Mobility Consultant Customer British Gas, Centrica

Industry Utility
Location London, UK

Technologies and SAP IS-U, SAP PM, NetWeaver Mobile, C#, Scrum

Solutions

2011 UX design and project management of a custom iPad application for SAP Travel Management for 30.000 users worldwide

Role UX Design, SAP Mobility Consultant

Customer Novartis Industry Pharma

Location Basel, Switzerland

Technologies and iPad, Objective C, SAP ERP, SAP Travel Management, SAP Web Services, UX Design, Balsamiq

Solutions Mockups, Workshops, Training, Scrum

2010 Specifications, UI/UX design and development of a Windows and iOS application for SAP PM/CS (MOMENTUM)

Role UX Design, SAP Mobility Consultant, Solution Architect

Customer msc mobile
Industry Software Vendor
Location Augsburg, Germany

Technologies and Sybase Unwired Platform, SAP PM/CS, C#, Objective C, UX Design, Balsamiq Mockups, Scrum

Solutions

2009 Implementing and development of an SAP CRM integration for the iPhone

Role SAP Mobility Consultant

Customer Deutsche Telekom

**Industry** Telco

**Location** Darmstadt, Germany

Technologies and SAP CRM, iOS, XCode, Objective C, SkyMobile, Sybase Unwired Platform

Solutions



2009 Supporting Sybase in improving their Sybase Unwired Platforms SAP integration

Role SAP Mobility Consultant

**Customer** Sybase

**Industry** Software Vendor Location Dublin, CA, USA

Technologies and SAP ERP, Java, SAP JCo, SAP Web Services, Sybase Unwired Platform, SAP NetWeaver

Solutions

2008 Specifications, UX design and development of a mobile time tracking and travel management solution for SAP HR

Role SAP Mobility Consultant, Solution Architect

Customer msc mobile **Industry** Software Vendor Location Augsburg, Germany

Technologies and Java, Eclipse, SWT, SAP NetWeaver Mobile, SAP Travel Management, SAP CATS, UX Design

Solutions

2008 Development of enhancements for SAP MAM and SAP MAU

Role SAP Mobility Consultant

Customer RWE **Industry** Utility

**Location** Dortmund, Germany

Technologies and SAP MAM, SAP MAU, NetWeaver Mobile, Java, html, css, JavaScript

Solutions

2008 Design and development of enhancements for SAP MAM

> Role SAP Mobility Consultant Customer Stadtwerke Krefeld

**Industry** Öffentlicher Personennahverkehr

**Location** Krefeld, Germany

Technologies and SAP MAM, SAP MAU, NetWeaver Mobile, Java, html, css, JavaScript, Mockups

Solutions

2008 Knowledge transfer about possibilities of SAP's Mobile Solutions, implementation of a POC

Role SAP Mobility Consultant

**Customer** Miller Breweries

**Industry** Brewery

Location Milwaukee, USA

Technologies and SAP NetWeaver Mobile, SAP CRM, SAP Mobile Sales, SAP Business Workflows

Solutions

2007 Development of enhancements to SAP Mobile Time and Travel

Role SAP Mobility Consultant

**Customer** IDS Scheer

**Industry** Professional Services Location Saarbrücken, Germany

Technologies and SAP Mobile Time and Travel, Java, html, css, JavaScript, SAP Travel Management, SAP CATS,

Solutions iText



2007 Development of enhancements to SAP Mobile Time and Travel

Role SAP Mobility Consultant

Customer Deloitte, UK

**Industry** Professional Services

Location London, UK

Technologies and SAP Mobile Time and Travel, Java, html, css, JavaScript, SAP Travel Management, SAP CATS,

Solutions iText

2007 Development of enhancements to SAP Mobile Time and Travel

Role SAP Mobility Consultant

Customer TÜV Nord

Industry Professional Services
Location Hannover, Germany

Technologies and SAP Mobile Time and Travel, Java, html, css, JavaScript, SAP Travel Management, SAP CATS,

Solutions iText

2007 Coordinate a joined project between SAP and Nokia with the goal to bring SAP to Nokia phones

Role SAP Mobility Consultant

Customer SAP / Nokia Industry Software Vendor Location Helsinki, Norway

Technologies and SAP ERP, SAP Business Workflow, Nokia Endgeräte

Solutions

2006 Deliver workshops and handling escalations to customers in Europe, North- and South America

Role SAP Mobility Consultant

Customer SAP (Active Global Support)

**Industry** Software Vendor

**Location** Germany, Venezuela, USA, Canada, Bulgaria etc.

Technologies and SAP NetWeaver Mobile, SAP Mobile Time and Travel, SAP Mobile Asset Management, SAP

Solutions Travel Management, SAP PM/CS, SAP CRM, SAP DSD Direct Store Delivery

Development of client side features for SAP Mobile Asset Management (MAM) and SAP Mobile Time and Travel (MTT, MTS, MTR)

Role Developer

Customer SAP Labs Montreal Industry Software Vendor Location Montreal, Canada

Technologies and Java, html, css, JavaScript, SAP NetWeaver Mobile, SAP Mobile Time and Travel, SAP Mobile

Solutions Asset Management, SAP Travel Management

2003/2004 Support of SAPs VIP customers during the implementation of mobile solutions

Role SAP Mobility Consultant

Customer SAP (Regional Implementation Group)

**Industry** Software Vendor **Location** Walldorf, Germany

Technologies and SAP NetWeaver Mobile, SAP Mobile Time and Travel, SAP Mobile Asset Management, SAP

Solutions Mobile Asset Management for Utilities, SAP Travel Management, SAP PM/CS, SAP CRM



Development of the first mobile platform from SAP (Mobile Engine/Mobile Infrastructure/NetWeaver Mobile) 2002

**Role** SAP Mobility Consultant

Customer SAP AG

**Industry** Software Vendor Location Walldorf, Germany

**Technologies and** html, css, JavaScript, Java, J2EE, Ant, Perforce, SAP R/3, SAP NetWeaver **Solutions** 

2000/2001 Development of web-based applications based on Intershop and Hyperwave

Role Developer Customer drumedar

**Industry** Software Vendor Location Augsburg, Germany

Technologies and html, css, JavaScript, Perl, Intershop, Hyperwave

Solutions

## Education

1996 - 1999 Böblingen, Germany Akademie für Datenverarbeitung Batchler in Computer Science

Publications	
2007	SAP Professional Journal - Best practices for planning, deploying, and maintaining mobile applications with SAP NetWeaver Mobile 7.0
2008	HRExpert - Take Advantage of SAP Mobile Time and Travel Functionality
2009	CRMExpert - How to Select the Best Mobile SAP CRM Option for You
2011	Symposion – Innovation durch Smartphone & Co – Eine Plattform zur Umsetzung mobiler SAP-

Geschäftsprozesse

Awards		
2010	Sybase Innovator Award	Award for the best mobile solution based on the Sybase Unwired Platform for MOMENTUM, a field service application for SAP PM/CS
2014	"Game On" Mobile App Contest Winner	Award for the most innovative application on the SAP Cloud Platform Mobile Services
2014	SAP Mobile App Challenge for Windows 8 Winner	Award for the best mobile solution based on SAP Mobile Platform and Windows 8 for Sales Plus, a sales solution for SAP ERP
2014	SAP Pinnacle Award Finalist	Named a Finalist for 2014 SAP Pinnacle Award in the Application Development Partner of the Year Category for Sales Plus